



21 January 2022

Important Notice

Dear Guests,

We regret to inform you that due to a change in operations, all Star Pisces' sailings departing from Penang from 25 January 2022 (Tuesday) onwards have been cancelled. Any inconvenience is highly regrettable.

In view of this change, affected guests may contact their original booking source to receive a full refund of their paid cruise fares including Cabin Fare and Port Charges.

Please note for affected Genting Rewards members who are sailing using Genting Points or cabin promotions, please contact our Genting Rewards members' customer service hotline. The above arrangement is only applicable to confirmed bookings by Star Cruises and will be regarded as the final arrangement once accepted.

Thank you.

Please contact our hotlines for assistance:

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| Genting Rewards members | |
| Malaysia: +603 2302 1388 | Email: mcceng@resortsworldatsea.com |
| Genting Cruise Lines General Customer Services - enquiries and reservation | |
| Mainland China: +86 4008 810 348 | Hong Kong: +852 2317 7711 |
| Singapore: +65 6223 0002 | Philippines: +632 8836 6080 |
| Taiwan: +886 2 2175 9578 | |
| Malaysia: +603 2302 1288 | Email: reservations.en@gentingcruiselines.com |
| Genting Cruise Lines Counter Sales | |
| Singapore Reservation: +65 6808 2288 | |

*Guests booked via travel agents: please contact your respective travel agencies for assistance.

Kindly refer to the terms and conditions of the Ticket Contract (Passage Contract) on your booking confirmation.