



28 January 2020

## Important Notice

Dear Guests,

Please be informed that Star Cruises' check-in counter at West Kowloon Station will be closed due to the closure of West Kowloon Station starting 30 January 2020 as part of the Government's precautionary measure against the recent novel coronavirus outbreak.

For any enquiries, please contact our hotlines for assistance:

<b>Genting Rewards members</b>	
Mainland China: +86 4001 203 233	Hong Kong: +852 2110 3838
Singapore: +65 6220 7801	Taiwan: +886 2 2175 9590
Malaysia: +603 2302 1388 (Kuala Lumpur) +603 2302 1388 (Penang)	Email: <a href="mailto:mcceng@resortsworldatsea.com">mcceng@resortsworldatsea.com</a>
<b>Genting Cruise Lines reservation counters</b>	
Hong Kong: +852 2317 7711	Penang: +604 2628388
Singapore: +65 6808 2288	
<b>General Customer Services</b>	
Mainland China: +86 20 400 881 0348	Hong Kong: +852 2317 7711
Singapore: +65 6223 0002	Philippines: +632 8836 6080
Malaysia: +603 2302 1288 (Kuala Lumpur) +604 263 1128 (Penang)	Email: <a href="mailto:reservations.en@gentingcruiselines.com">reservations.en@gentingcruiselines.com</a>

We apologize for any inconvenience caused by this closure and we thank you for your kind understanding and cooperation.

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